



Families Welcome Scheme

The Isle of Man is a fantastic family friendly destination. The Island's size, facilities and attractions make it the ideal holiday destination for families of all ages for short breaks and longer stays where children can indulge their wilder side, get in touch with nature and really explore.

The Families Welcome Scheme has been developed in line with the Island being a more popular destination for families to visit, and provides visitors with the confidence that they are booking quality accommodation to meet their particular needs. If your accommodation accepts children and families, you may like to participate in the Isle of Man's Families Welcome Scheme. The scheme is initially a self-assessment. If you can confidently confirm that your establishment provides the required products and services outlined in the criteria, you are eligible to join the scheme.

Once you have successfully joined the scheme, you are welcome to display the Families Welcome logo on your website and marketing materials, and your accommodation will be visible under the 'Family Friendly Accommodation' section of the visitisleofman.com website.

► **The following criteria apply to tourism accommodation businesses wishing to take part in the Families Welcome Scheme:**

Service and Equipment :

- Cots and highchairs to be available and to meet the current safety standards – CE mark.
- Self-catering and serviced businesses to be fully equipped for young children. Provision should include: suitable beds, seating, cutlery, drinking cups etc.
- Plug-in nightlights to be available for bedrooms and landings in self-catering accommodation and serviced accommodation.
- First aid kit to be available.





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- 'Young Visitor Pack' to include for example, books, games, colouring books, puzzle books and colouring pencils. This might also include electronic equipment, such as games consoles, tablets, e-readers, smart TV's.
 - Garden play equipment, if garden is provided.
 - Serviced accommodation to provide children's food options at breakfast and any other meals served, to include healthy options.
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Internet Access

- Wi-Fi access to be provided and available to all guests at all times. This service needs to be advertised, as do any additional charges made for the service.
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Health and Safety

• Self-catering and serviced businesses should meet all statutory safety requirements for their sector of the industry. An additional health and safety audit should be carried out to ensure safety for children and cover areas such as:

- Window blind cords
 - Window opening restrictors
 - Stair safety
 - Fireguards
 - Thermostats on showers
 - Locks on bathroom doors that open from the outside
 - Pond and pool safety
 - Surrounding area safety (roads, farm tracks)
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Information

- Information about Isle of Man family friendly restaurants, cafes and pubs (This information can be acquired from the visitisleofman.com website)
- Information about Isle of Man family friendly tourist attractions (This information can be acquired from the visitisleofman.com website)
- Details of Isle of Man family friendly event (This information can be acquired from the visitisleofman.com website)

